



Lazarus Shapua <lazarusshapua@gmail.com>

Admin replied to Ticket #NH35W04E08P

3 messages

Namhost <ticket-z694ac553gg@namhost.com>
To: lazarusshapua@gmail.com

Tue, Feb 28, 2023 at 3:18 PM



Dear Lazarus Shapua

It appears that the website for the domain name in question has been compromised and caused phishing attacks. Google has currently listed the site as malicious, see attached screenshot.

In this case, you will have to reach out to the website developers and have them review the website files and clean out any malicious files found. I ran a malware scan from our end on the cPanel account and it came out clean. It seems that you have replaced the website files already, this was done today around 14:35. If you or the developers are confident all files have been cleaned out and updated accordingly, you can request Google to do a review of the domain name to have it de-listed once again:

- https://www.siteground.com/kb/google_marked_my_website_as_harmful/

Kind regards
Namhost

You can view this ticket online [here](#).

Ready for stress-free hosting?

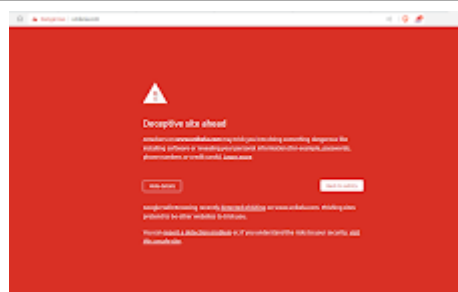
Move to Namhost TODAY and SAVE!

[Find out More](#)[Client Area](#) | [Help Center](#) | [Contact Us](#)



Shopping with Namhost.com is 100% safe and secure. Guaranteed.

Copyright © Namhost Internet Services (Pty) Ltd.



afdknouloacsctx7e5c2k0j2j55gqebeskr2t2rrit4jg4.png
60K

Lazarus Shapua <lazarusshapua@gmail.com>
To: Namhost <ticket-z694ac553gg@namhost.com>

Tue, Feb 28, 2023 at 3:35 PM

Hi, the domain account never had web files before, the issue also started before I added any web files, hence now I am trying to access the files I uploaded.

Best regards,



PaperBond Lazarus Investments CC accepts no liability for the content of this email, or for the consequences of any actions taken on the basis of the information provided, unless that information is subsequently confirmed in writing. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited. Please see www.paperbondlazarus.com for all our related work.

[Quoted text hidden]

Lazarus Shapua <lazarusshapua@gmail.com>
To: Namhost <ticket-z694ac553gg@namhost.com>

Tue, Feb 28, 2023 at 3:38 PM

This security issue is one I have been dealing with for months now, my account is not safe and your team can't seem to explain how it is being hacked, I have changed account passwords here countless times, and at one point I even had to delete the entire cpanel account as a solution, but it seems that did not work.

Now I am the one that has to request my account to be delisted, yet you guys don't seem to be doing anything definitive about the security issue, can we really continue this way?

Best regards,



PaperBond Lazarus Investments CC accepts no liability for the content of this email, or for the consequences of any actions taken on the basis of the information provided, unless that information is subsequently confirmed in writing. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited. Please see www.paperbondlazarus.com for all our related work.

[Quoted text hidden]